

Exhibit 300 FY2010

Steady State IT Infrastructure & Technology Modernization Program

Part I: Summary Information And Justification (All Capital Assets)

Description: In Part I, complete Sections A, B, C, and D for all capital assets (IT and non-IT). Complete Sections E and F for IT capital assets.

I.A. Overview (All Capital Assets)

Description: The following series of questions are to be completed for all investments.

I.A.1. Date of Submission:	2009-04-10
I.A.2. Agency:	184
I.A.3. Bureau:	15
I.A.4. Name of this Capital Asset: Description: (Up to 250 characters)	Steady State IT Infrastructure & Technology Modernization Program
I.A.5. Unique Project (Investment) Identifier: Description: For IT investment only, see section 53. For all other, use agency ID system.	184-15-02-01-01-2000-00
I.A.6. What kind of investment will this be in FY2010? Description: Please NOTE: Investments moving to O&M in FY2010, with Planning/Acquisition activities prior to FY2010 should not select O&M. These investments should indicate their current status.	Mixed Life Cycle
I.A.8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap: Description: (Up to 2500 characters)	<p>This investment provides critical 24X7 IT infrastructure and support to the U.S. Agency for International Development's (USAID) staff of 8000+ located in Washington and 90 mission locations. This infrastructure facilitates vital communications, linking USAID staff to each other, to other government entities, to customers and external stakeholders/partners. Included in this investment are 3 categories of cost of: 1) supporting the USAID worldwide network from an operational/steady state, day-to-day standpoint; 2) planning, engineering and implementing projects that are part of the technology modernization program; and 3) planning, engineering, and implementing other IT enhancement efforts outside of Tech Refresh. This investment covers support of the end user's IT needs, their desktop, servers, local area network (LAN), metropolitan area network (MAN), wide area network (WAN), and satellite communications used by USAID user around the world. Infrastructure categories included in this investment are: LANs, MAN, WAN, satellite communications, desktop support, customer service desk, network servers, E-mail, IT asset management, telegram distribution, operational security, voice, and classified networking. The technology modernization provides for replacement of obsolete IT components within the USAID environment, enhancing Agency staff productivity by minimizing downtime and improving the effectiveness of IT operations. Without this investment, core network devices would reach end-of-life, go unsupported by the vendor, and eventually fail and be unable to be repaired or replaced. These failures would negatively impact USAID staff worldwide, preventing them from completing their work and carrying out the Agency's mission. This investment also will fund key projects that will bring necessary improvements and efficiencies to the network environment, providing a more stable network to support USAID's vital development work. Examples are the efforts to implement IT enterprise disaster recovery, upgrade the MAN to better support enterprise-wide use of Agency corporate applications, design and implementation network changes required to support an OMB mandate on Trusted Internet Connections (TIC), continuing applications server virtualization in support of Green IT initiatives and to save on operations costs, and more. And finally, this investment will ensure USAID's IT infrastructure is well positioned to effectively collaborate with the Department of State.</p>
I.A.9. Did the Agency's Executive/Investment Committee approve this request?	yes
I.A.9.a. If "yes," what was the date of this approval?	2007-08-22
I.A.10. Did the Project Manager review this Exhibit?	yes
I.A.12. Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project?	no
I.A.12.a. Will this investment include electronic assets (including computers)?	yes
I.A.12.b. Is this investment for new construction or major retrofit of a Federal building or facility? (answer applicable to non-IT assets only)	no
I.A.12.b.1. If "yes," is an ESPC or UESC being used to help fund this investment?	
I.A.12.b.2. If "yes," will this investment meet sustainable design principles?	
I.A.12.b.3. If "yes," is it designed to be 30% more energy efficient than relevant code?	
I.A.13. Does this investment directly support any of the PMA initiatives?	yes
I.A.13.a. If "yes," select all that apply:	Human Capital

	Budget Performance Integration Financial Performance Expanded E-Government Competitive Sourcing
I.A.13.b. Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? (e.g. If E-Gov is selected, is it an approved shared service provider or the managing partner?) Description: (Up to 500 characters)	
The infrastructure operations and improvements provided by this investment/asset support the initiatives checked above. The telecommunications, LAN services and IT support staff are all required to ensure that programs/systems developed to support these initiatives are adequate.	
I.A.14. Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? Description: (For more information about the PART, visit www.whitehouse.gov/omb/part .)	yes
I.A.14.a. If "yes," does this investment address a weakness found during a PART review?	no
I.A.14.b. If "yes," what is the name of the PARTed program?	10002302 - US Agency for International Development Administration and Capital Investment
I.A.14.c. If "yes," what rating did the PART receive?	Moderately Effective
I.A.15. Is this investment for information technology?	yes
I.A.16 What is the level of the IT Project? (per CIO Council PM Guidance) Description: Level 1 - Projects with low-to-moderate complexity and risk. Example: Bureau-level project such as a stand-alone information system that has low- to-moderate complexity and risk. Level 2 - Projects with high complexity and/or risk which are critical to the mission of the organization. Examples: Projects that are part of a portfolio of projects/systems that impact each other and/or impact mission activities. Department-wide projects that impact cross-organizational missions, such as an agency-wide system integration that includes large scale Enterprise Resource Planning (e.g., the DoD Business Mgmt Modernization Program). Level 3 - Projects that have high complexity, and/or risk, and have government-wide impact. Examples: Government-wide initiative (E-GOV, President's Management Agenda). High interest projects with Congress, GAO, OMB, or the general public. Cross-cutting initiative (Homeland Security).	Level 2
I.A.17. In addition to the answer in 1.A.11.d, what project management qualifications does the Project Manager have? (per CIO Council PM Guidance)	(1) Project manager has been validated as qualified for this investment
I.A.18. Is this investment or any project(s) within this investment identified as "high risk" on the Q4-FY 2008 agency high risk report? (per OMB Memorandum M-05-23)	no
I.A.19. Is this a financial management system?	no
I.A.19.a. If "yes," does this investment address a FFMA compliance area?	
I.A.19.a.1. If "yes," which compliance area: Description: (Up to 250 characters)	
I.A.19.a.2. If "no," what does it address? Description: (Up to 500 characters)	
I.A.19.b. If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A-11 section 52 Description: (Up to 2500 characters)	
I.A.20. What is the percentage breakout for the total FY2010 funding request for the following? Description: (This should total 100%)	
I.A.20.a. Hardware	30
I.A.20.b. Software	10
I.A.20.c. Services	50
I.A.20.d. Other	10
I.A.21. If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities?	yes
I.A.23. Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval?	no
I.A.24. Does this investment directly support one of the GAO High Risk Areas?	no

I.B. Summary of Spending (All Capital Assets)

I.B.1 Summary of Spending Table

Description: Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated "Government FTE Cost," and should be excluded from the amounts shown for "Planning," "Full Acquisition," and "Operation/Maintenance." The "TOTAL" estimated annual cost of the investment is the sum of costs for "Planning," "Full Acquisition," and "Operation/Maintenance." For Federal buildings and facilities, life-cycle costs should include long-term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

Note: For the multi-agency investments, this table should include all funding (both managing partner and partner agencies). Government FTE Costs should not be included as part of the TOTAL represented.

I.B.1.a. Summary of Spending for Project Phases

	PY-1 and earlier	PY 2008	CY 2009	BY 2010
Planning	\$0.000	\$0.000	\$0.000	\$10.100
Acquisition	\$0.000	\$0.000	\$12.437	\$17.303
Subtotal Planning and Acquisition	\$0.000	\$0.000	\$12.437	\$27.403
Operations and Maintenance	\$250.860	\$35.018	\$33.607	\$47.356
TOTAL	\$250.860	\$35.018	\$46.044	\$74.759
Government FTE Costs	\$0.000	\$2.400	\$2.400	\$2.400

I.B.1.b. Summary of Spending for Project Phases (Government FTE Costs Only)

	PY-1 and earlier	PY 2008	CY 2009	BY 2010
Number of FTE represented by cost	131	20	21	20

I.B.2. Will this project require the agency to hire additional FTE's? no

I.B.2.a. If "yes," How many and in what year?

Description: (Up to 500 characters)

I.B.3. If the summary of spending has changed from the FY2009 President's budget request, briefly explain those changes:

Description: (Up to 2500 characters)

The operations and maintenance budget for FY 2008 is being reduced even further. Due to this reduction, performance measures and service level agreements will need to be reduced over the next several weeks. Funding for the FY08 technology modernization was reduced from the planned level of \$ 11 million to \$ 3.2 million. Also, with end of FY08 funding, an additional \$ 1.4M was made available to the Tech Refresh program to address critical Washington server/storage requirements. Project milestones, scope and schedule have been reduced due to the decreased level of funding available in FY08. At this point in time, funding for O&M in FY2009 is expected to be straight lined at this reduced level. FY2009 funding for technology modernization is expected to be unavailable. This pushes costs into FY10, when critical network components will be at end-of-life and must be replaced. FY10 funding will allow desktop refresh, Washington and mission LAN server upgrades, mission network upgrades, and a Washington telephone system upgrade, all of which will directly and noticeably contribute to the Agency's ability to accomplish its mission at a higher level of performance. In addition to steady-state funding, several cost-related components impact IT infrastructure above and beyond the current funding level. Additional funds are required for planned technical modernization, and project-related upgrades. Ongoing capital investment in Agency IT infrastructure ensures that all staff is provided with a critical voice/data network; operational support to fulfill the Agency mission.

I.D. Performance Information (All Capital Assets)

I.D.1. Performance Information Table

Description: In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures (indicators) must be provided. These goals need to map to the gap in the agency's strategic goals and objectives this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60 percent, increase citizen participation by 300 percent a year to achieve an overall citizen participation rate of 75 percent by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestones, or investment, or general goals, such as, significant, better, improved that do not have a quantitative measure.

Agencies must use the following table to report performance goals and measures for the major investment and use the Federal Enterprise Architecture (FEA) Performance Reference Model (PRM). Map all Measurement Indicators to the corresponding "Measurement Area" and "Measurement Grouping" identified in the PRM. There should be at least one Measurement Indicator for each of the four different Measurement Areas (for each fiscal year). The PRM is available at

www.egov.gov. The table can be extended to include performance measures for years beyond the next President's Budget.

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator
2006	Management and Organizational Excellence	Customer Results	Service Availability	Percentage of time that servers are available for use by USAID staff.
2006	Management and Organizational Excellence	Customer Results	Response Time	Total customer response and resolution time to user complaints, and percentage of time first call resolves problem.
2006	Management and Organizational Excellence	Technology	Technology Improvement	Infrastructure higher capacity based on desktop standard configurations and software versions
2006	Management and Organizational Excellence	Technology	Functionality	Number of months for which steady state has missed performance based SLAs
2006	Management and Organizational Excellence	Technology	Operations and Maintenance Costs	Total cost of ownership for steady-state remains low to medium among comparable organizations based on industry TCO models
2006	Strengthening consular/management capabilities	Mission and Business Results	IT Infrastructure Maintenance	Percentage of IT infrastructure updated within past three years.
2006	Strengthening consular/management capabilities	Processes and Activities	Security	"A" grade on USAID ISSO security vulnerability scanning
2007	Strengthening consular/management capabilities	Customer Results	Service Availability	Percentage of time that servers are available for use by USAID staff.
2007	Strengthening consular/management capabilities	Customer Results	Response Time	Total customer response and resolution time to user complaints, and percentage of time first call resolves problem.
2007	Strengthening consular/management capabilities	Technology	Technology Improvement	Infrastructure higher capacity based on desktop standard configurations and software versions
2007	Strengthening consular/management capabilities	Technology	Functionality	Number of months for which steady state has missed performance based SLAs
2007	Strengthening consular/management capabilities	Technology	Operations and Maintenance Costs	Total cost of ownership for steady-state remains low to medium among comparable organizations based on industry TCO models
2007	Strengthening consular/management capabilities	Mission and Business Results	IT Infrastructure Maintenance	Percentage of IT infrastructure updated within past three years.
2007	Strengthening consular/management capabilities	Processes and Activities	Security	"A" grade on USAID ISSO security vulnerability scanning
2008	Strengthening consular/management capabilities	Mission and Business Results	IT Infrastructure Maintenance	Percentage of IT infrastructure updated within past three years.
2008	Strengthening consular/management capabilities	Processes and Activities	Security	"A" grade on USAID ISSO security scanning
2008	Strengthening consular/management capabilities	Customer Results	Service Availability	Percentage of time that servers are available for use by USAID staff.
2008	Strengthening consular/management capabilities	Customer Results	Response Time	Total customer response and resolution time to user complaints, and percentage of time first call resolves problem.
2008	Strengthening consular/management capabilities	Technology	Technology Improvement	Infrastructure higher capacity based on desktop standard configurations and software versions
2008	Strengthening consular/management capabilities	Technology	Functionality	Number of months for which steady state has missed performance based SLAs
2008	Strengthening consular/management capabilities	Technology	Operations and Maintenance Costs	Total cost of ownership for steady-state remains low to medium among comparable organizations based on industry TCO models
2009	Strengthening	Customer Results	Service Availability	Percentage of time that servers

	consular/management capabilities			are available for use by USAID staff.
2009	Strengthening consular/management capabilities	Customer Results	Response Time	Total customer response and resolution time to user complaints, and percentage of time first call resolves problem.
2009	Strengthening consular/management capabilities	Technology	Technology Improvement	Infrastructure higher capacity based on desktop standard configurations and software versions
2009	Strengthening consular/management capabilities	Technology	Functionality	Number of months for which steady state has missed performance based SLAs
2009	Strengthening consular/management capabilities	Technology	Operations and Maintenance Costs	Total cost of ownership for steady-state remains low to medium among comparable organizations based on industry TCO models
2009	Strengthening consular/management capabilities	Mission and Business Results	IT Infrastructure Maintenance	Percentage of IT infrastructure updated within past three years.
2009	Strengthening consular/management capabilities	Processes and Activities	Security	"A" grade on USAID ISSO security
2010	Strengthening consular/management capabilities	Customer Results	Response Time	Total customer response and resolution time to user complaints, and percentage of time first call resolves problem.
2010	Strengthening consular/management capabilities	Technology	Technology Improvement	Infrastructure higher capacity based on desktop standard configurations and software versions
2010	Strengthening consular/management capabilities	Technology	Functionality	Number of months for which steady state has missed performance based SLAs
2010	Strengthening consular/management capabilities	Technology	Operations and Maintenance Costs	Total cost of ownership for steady-state remains low to medium among comparable organizations based on industry TCO models
2010	Strengthening consular/management capabilities	Technology	Technology Improvement	Percentage of IT infrastructure updated within past three years.
2010	Strengthening consular/management capabilities	Mission and Business Results	IT Infrastructure Maintenance	"A" grade on USAID ISSO security

I.F. Enterprise Architecture (EA) (IT Capital Assets only)

Description: In order to successfully address this area of the capital asset plan and business case, the investment must be included in the agency's EA and Capital Planning and Investment Control (CPIC) process and mapped to and supporting the FEA. The business case must demonstrate the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

I.F.1. Is this investment included in your agency's target enterprise architecture?	no
I.F.1.a. If "no," please explain why? Description: (Up to 2500 characters)	USAID enterprise architecture is being developed jointly with the Dept. of State and is in the process of being developed.
I.F.2. Is this investment included in the agency's EA Transition Strategy?	no
I.F.2.a. If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. Description: (Up to 500 characters)	
I.F.2.b. If "no," please explain why? Description: (Up to 2500 characters)	USAID enterprise architecture is being developed jointly with the Dept. of State and is in the process of being developed.
I.F.3. Is this investment identified in a completed and approved segment architecture?	no
I.F.3.a. If "yes," provide the six digit code corresponding to the agency segment architecture. The segment architecture codes are maintained by the agency Chief Architect. For detailed guidance regarding segment architecture codes, please refer to http://www.egov.gov . Description: (In the format "XXX-000")	
I.F.4. Service Component Reference Model (SRM) Table	

Description: Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to <http://www.egov.gov>.

- a. Use existing SRM Components or identify as "NEW". A "NEW" component is one not already identified as a service component in the FEA SRM.
- b. A reused component is one being funded by another investment, but being used by this investment. Rather than answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.
- c. 'Internal' reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. 'External' reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.
- d. Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the percentage of the BY requested funding amount transferred to another agency to pay for the service. The percentages in this column can, but are not required to, add up to 100%.

Agency Component Name	Agency Component Description	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused - Component Name (b)
Back Office Services	Defines the set of capabilities that support the identification, planning and allocation of an organization's physical capital and resources.	Asset / Materials Management	Property / Asset Management	
Back Office Services	Defines the set of capabilities that support the identification, upgrade, allocation and replacement of physical devices, including servers and desktops, used to facilitate production and process-driven activities.	Asset / Materials Management	Computers / Automation Management	
Back Office Services	Defines the set of capabilities that support the listing and specification of available assets.	Asset / Materials Management	Asset Cataloging / Identification	
Back Office Services	Defines the set of capabilities that support the movement, assignment, and replacement of assets.	Asset / Materials Management	Asset Transfer, Allocation, and Maintenance	
Customer Services	Defines the set of capabilities that handle telephone sales and/or service to the end customer.	Customer Relationship Management	Call Center Management	
Customer Services	Defines the set of capabilities that are used to collect useful information from an organization's customers.	Customer Relationship Management	Customer Feedback	
Business Management Services	Defines the set of capabilities that allow the placement of request for a product.	Supply Chain Management	Ordering / Purchasing	
Business Management Services	Defines the set of capabilities that support the identification of where a shipment or delivery is within the business cycle.	Supply Chain Management	Invoice / Requisition Tracking and Approval	
Business Management Services	Defines the set of capabilities that control the hardware and software environments, as well as documents of an organization.	Management of Processes	Configuration Management	
Business Management Services	Defines the set of capabilities for gathering, analyzing and fulfilling the needs and prerequisites of an organization's efforts.	Management of Processes	Requirements Management	
Business Management Services	Defines the set of capabilities that support the administration of a group of investments held by an organization.	Investment Management	Portfolio Management	
Business Management Services	Defines the set of capabilities involved in monitoring and maintaining a communications network in order to diagnose problems, gather statistics and provide general usage.	Organizational Management	Network Management	
Support Services	Defines the set of capabilities that support audio communications sessions among people who are geographically dispersed.	Communication	Audio Conferencing	
Support Services	Defines the set of capabilities that support video communications sessions	Communication	Video Conferencing	

	among people who are geographically dispersed.			
Support Services	Defines the set of capabilities that support the purchase, upgrade and tracking of legal usage contracts for system software and applications.	Systems Management	License Management	
Support Services	Defines the set of capabilities that support the monitoring, administration and usage of applications and enterprise systems from locations outside of the immediate system environment.	Systems Management	Remote Systems Control	
Support Services	Defines the set of capabilities that support the balance and allocation of memory, usage, disk space and performance on computers and their applications.	Systems Management	System Resource Monitoring	
Support Services	Defines the set of capabilities that support the propagation, installation and upgrade of written computer programs, applications and components.	Systems Management	Software Distribution	
Support Services	Defines the set of capabilities that support obtaining information about those parties attempting to log on to a system or application for security purposes and the validation of those users.	Security Management	Identification and Authentication	
Support Services	Defines the set of capabilities that support the management of permissions for logging onto a computer or network.	Security Management	Access Control	
Support Services	Defines the set of capabilities that support the confirmation of authority to enter a computer system, application or network.	Security Management	NEW	
Support Services	Defines the set of capabilities that support the administration of computer, application and network accounts within an organization.	Security Management	NEW	
Support Services	Defines the set of capabilities that support the granting of abilities to users or groups of users of a computer, application or network.	Security Management	NEW	
Support Services	Defines the set of capabilities that support the identification and monitoring of activities within an application or system.	Security Management	Audit Trail Capture and Analysis	
Support Services	Provide telephony or other voice communications	Communication	Voice Communications	
Support Services	Receive and track user-reported issues and problems in using IT systems, including help desk calls.	Systems Management	Issue Tracking	

I.F.5. Technical Reference Model (TRM) Table

Description: To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.

- a. Service Components identified in the previous question should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications.
- b. In the Service Specification field, agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.

FEA SRM Component (a)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification (b) (i.e., vendor and product name)
Access Control	Service Access and Delivery	Access Channels	Web Browser	Internet Explorer
Access Control	Service Access and Delivery	Access Channels	Other Electronic Channels	Electronic Mail
Computers / Automation Management	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	Enterprise Server

Identification and Authentication	Service Access and Delivery	Service Requirements	Authentication / Single Sign-on	Digital Certificate Authentication
Invoice / Requisition Tracking and Approval	Service Access and Delivery	Service Requirements	Hosting	Internal
Invoice / Requisition Tracking and Approval	Component Framework	Data Interchange	Data Exchange	File Transfer Protocol
Network Management	Service Access and Delivery	Service Transport	Supporting Network Services	IP Security (IPSEC)
Network Management	Service Platform and Infrastructure	Support Platforms	Independent Platform	Transport Control Protocol
Network Management	Service Platform and Infrastructure	Support Platforms	Dependent Platform	Transport Control Protocol
Network Management	Service Platform and Infrastructure	Hardware / Infrastructure	Wide Area Network (WAN)	T1/T3
Network Management	Service Platform and Infrastructure	Hardware / Infrastructure	Local Area Network (LAN)	Ethernet
Network Management	Service Interface and Integration	Integration	Middleware	Database Access ISQL/w
Portfolio Management	Component Framework	Data Management	Reporting and Analysis	Enterprise Server
Remote Systems Control	Service Access and Delivery	Service Transport	Service Transport	IP Security (IPSEC)
Remote Systems Control	Service Platform and Infrastructure	Delivery Servers	Web Servers	Internet Information Servers
Remote Systems Control	Service Platform and Infrastructure	Delivery Servers	Media Servers	Enterprise Server
Remote Systems Control	Service Platform and Infrastructure	Delivery Servers	Application Servers	Enterprise Server
Remote Systems Control	Component Framework	Data Management	Database Connectivity	Object Linking and Embedding/Database
Requirements Management	Service Access and Delivery	Service Requirements	Legislative / Compliance	Section 508
System Resource Monitoring	Service Interface and Integration	Interface	Service Description / Interface	Hypertext Markup Language (HTML)
Asset Transfer, Allocation, and Maintenance	Component Framework	Data Management	Reporting and Analysis	Remedy
Call Center Management	Component Framework	Data Management	Reporting and Analysis	Remedy
Surveys	Component Framework	Data Management	Reporting and Analysis	Remedy
Ordering / Purchasing	Service Access and Delivery	Access Channels	Other Electronic Channels	Ariba
Ordering / Purchasing	Service Access and Delivery	Access Channels	Other Electronic Channels	Momentum
Configuration Management	Service Platform and Infrastructure	Software Engineering	Software Configuration Management	Documentum
Configuration Management	Service Platform and Infrastructure	Software Engineering	Software Configuration Management	eRooms
Video Conferencing	Service Platform and Infrastructure	Hardware / Infrastructure	Video Conferencing	Polycom
License Management	Component Framework	Data Management	Reporting and Analysis	Remedy
Software Distribution	Service Platform and Infrastructure	Software Engineering	Software Configuration Management	MS SMS
Software Distribution	Service Platform and Infrastructure	Software Engineering	Software Configuration Management	Marimba
NEW	Component Framework	Security	Certificates / Digital Signatures	RSA
NEW	Component Framework	Security	Supporting Security Services	MS Windows Operating System
NEW	Component Framework	Security	Supporting Security Services	MS Windows Operating System
Audit Trail Capture and Analysis	Component Framework	Data Management	Reporting and Analysis	MS Windows Operating System
Voice Communications	Service Access and Delivery	Access Channels	Collaboration / Communications	Cisco VoIP
Voice Communications	Service Access and Delivery	Access Channels	Collaboration / Communications	Avaya PBX

I.F.6. Will the application leverage existing components and/or applications across the Government (e.g. USA.gov, Pay.gov, etc.)? yes

I.F.6.a. If "yes," please describe.
Description: (Up to 2500 characters) It will incorporate information from OMB standard desktop security templates, Dept of State infrastructure standards, and Federal IT infrastructure line of business information.

Part IV: Planning for "Multi-Agency Collaboration" ONLY

Description: Part IV should be completed only for investments identified as an E-Gov initiative, a Line of Business (LOB) Initiative, or a Multi-Agency Collaboration effort. The "Multi-Agency Collaboration" choice should be selected in response to Question 6 in Part I, Section A above. Investments identified as "Multi-Agency Collaboration" will complete only Parts I and IV of the exhibit 300.

IV.A. Multi-Agency Collaboration Oversight (All Capital Assets)

Description: Multi-agency Collaborations, such as E-Gov and LOB initiatives, should develop a joint exhibit 300.

<p>IV.A.1. Stakeholder Table Description: As a joint exhibit 300, please identify all the agency stakeholders (all participating agencies, this should not be limited to agencies with financial commitment). All agency stakeholders should be listed regardless of approval. If the partner agency has approved this joint exhibit 300 please provide the date of approval.</p>	
<p>IV.A.9. Will the selected alternative replace a legacy system in-part or in-whole?</p>	
<p>IV.A.9.a. If "yes," are the migration costs associated with the migration to the selected alternative included in this investment, the legacy investment, or in a separate migration investment?</p>	
<p>IV.A.9.b. If "yes," please provide the following information:</p>	